Survey results - HO children's care

Healthy Options Children

Overall Ratings

Ratings of children's personal doctor

On a scale from:

to

Question 7: Rate your child's personal doctor or nurse

Premera Blue Cross	22% 37%	42%
Community Health Plan of Washington	18% 35%	47%
CUP	20% 35%	45%
Group Health Cooperative	25% 41%	34%
Kaiser Foundation Health Plan	21% 42%	37%
Kitsap Physicians Service	25% 33%	42%
Northwest Medical Bureau	16% 37%	47%
Aetna US Healthcare	22% 35%	43%
QualMed Health Plan	25% 33%	42%
Regence BlueShield	17% 34%	49%
MCO Avg	21% 36%	43%
	□ 0 Thru 7 □	8 or 9 □ 10

Healthy Options Children

Overall Ratings

Ratings of children's health care

On a scale from:

to

Question 38: Rate your child's health care

Premera Blue Cross	21% 36%		43%	
Community Health Plan of Washington	27%	34%	39%	
CUP	22% 40%		37%	
Group Health Cooperative	23%	44%	33%	
Kaiser Foundation Health Plan	27%	44%	30%	
Kitsap Physicians Service	24%	35%	41%	
Northwest Medical Bureau	18%	38%	45%	
Aetna US Healthcare	23%	36%	41%	
QualMed Health Plan	22%	40%	38%	
Regence BlueShield	21%	34%	45%	
MCO Avg	23%	38%	39%	
	□0 Thi	ru 7 □8 (Dr 9 □ 10	

Healthy Options Children

Overall Ratings

Ratings of children's health plan

On a scale from:

to

Question 61: Rate your child's health plan

Premera Blue Cross	200/	260/	240/
Flemera blue Closs	30%	36%	34%
Community Health Plan of Washington	39%	28%	33%
CUP	28%	41%	31%
Group Health Cooperative	28%	44%	29%
Kaiser Foundation Health Plan	30%	37%	33%
Kitsap Physicians Service	30%	40%	30%
Northwest Medical Bureau	27%	35%	38%
Aetna US Healthcare	35%	33%	32%
QualMed Health Plan	36% 33%		31%
Regence BlueShield	30%	36%	34%
MCO AVG	31%	36%	33%